



NEWS RELEASE

Department of Communications

MEDIA CONTACT: Jordan Head

404-805-2543 (cell)

Jordan.Head@cityofsouthfultonga.gov

5440 Fulton Industrial Boulevard, SW

Atlanta, GA 30336

www.cityofsouthfultonga.gov

<https://twitter.com/COSFGA>

City of South Fulton Government

South Fulton Making Construction Permitting Easier With Fully Online Process

(City of South Fulton, GA – April 1, 2020) – In a continued effort to improve its customer service and enhance its permitting experience, the City of South Fulton’s Community Development and Regulatory Affairs Department has implemented a paperless, online system for submitting, tracking and managing all permit applications, associated documents and building plans.

The effort comes in a key time amid the Coronavirus Disease (COVID-19) pandemic.

“The city’s new system will provide a more efficient, user-friendly experience,” said Shayla Reed, director of community development and regulatory affairs. “Before the system’s implementation, applicants had to physically enter city hall to submit applications. They had to consider the cost of travel and printing multiple sets of applications. The new app serves as a tremendous cost and time saver for the city’s permitting customers.

Building inspectors also will see benefits by using the new app, which was created by Atlanta software developer SagesGov and customized for the city’s use. It will allow them to submit all forms, photos and comments directly to city officials from job sites or their offices.

“This resource will allow applicants and inspectors to do it all electronically,” Reed continued. “We look forward to making the city’s comprehensive permitting vision a reality.”

The software will go live on **Monday, April 6**, as the city implements processes and workflows for its building and fire departments. The city is developing additional modules for planning and zoning, code enforcement and business license services, all of which will be rolled out later this year.

[Click here](#) to access the new system and register for an account on the city’s website. For further assistance, please contact [Reed](#) or [Angela Patrick](#), the department’s development services manager.

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